STAPLES
AKE more HAPPEN

For Customer Service, call 1-800-333-3330, or email at support@orders.staples.com. Order online, by phone or by fax 24 hours a day, 7 days a week.

REFER TO THIS ORDER NO. FOR ALL INQUIRIES

CUSTOMER NO.	SHIP DATE	ORDER NO.
4678054984	11/07/16	9746126659-000001
PURCHASE ORDER NO.		RELEASE NO.
COST CENTER		REQUISITIONER

Staples Make More Happen

JULIA EICKMEIER
2830 4TH ST
NUMBER 13
PERU, IL 613543162
Contact: (815)876-7479 - JULIA EICKMEIER

SOLD TO

SHIPPING LOCATION: Beloit, WI FC

CARRIER ROUTE: ILL/UPS /U3

TOTAL PACKAGES: 1

PAGE: 1

CIAL INSTRUCTIONS

ITEM NUMBER	ITEM DESCRIPTION / MODEL NUMBER	UNIT of MEAS	QTY ORDERED	QTY SHIPPED		Staples Price	Extended Amount
329509	Canon 119 Black Toner Cartridg/3479B001	EA	1	1		97.99	97.99
				Merchandise Total.....			97.99
				Delivery.....			.00
				Tax.....			7.35

Check your order status online by going to www.Staples.com and clicking on "Track Order".							

STAPLES
E more HAPPEN
s
reviews

Need to return something? Visit www.staples.com/returns. For store returns, bring this pack slip.

PAYMENT METHOD:

TOTAL VALUE OF ORDER: 105.34

001

Thank You For Your Order! Staples, Inc.

THIS IS NOT AN INVOICE

STAPLES
MAKE more HAPPEN

For Customer Service, call 1-800-333-3330, or email at support@orders.staples.com. Order online, by phone or by fax 24 hours a day, 7 days a week.

REFER TO THIS ORDER NO. FOR ALL INQUIRIES

CUSTOMER NO.	SHIP DATE	ORDER NO.
4694667363	6/09/17	9756398815-000001
PURCHASE ORDER NO.		RELEASE NO.
COST CENTER		REQUISITIONER

Staples Make More Happen

SHIP TO
STAPLES STORE # 0764
JULIA EICKMEIER
4350 MAHONEY DR
PERU, IL 613541164
Contact: (815)876-7479 - JULIA EICKMEIER

SOLD TO

SHIPPING LOCATION: Beloit, WI FC

CARRIER ROUTE: ILL/FDX /F1

TOTAL PACKAGES: 1

PAGE: 1

SPECIAL INSTRUCTIONS

Line	ITEM NUMBER	ITEM DESCRIPTION / MODEL NUMBER	UNIT of MEAS	QTY ORDERED	QTY SHIPPED		Staples Price	Extended Amount
1	329507	Canon 119 II Black Toner Cartr/3480B001	EA	1	1		188.99	188.99
						Merchandise Total.....		188.99
						Delivery.....		.00
						Tax.....		14.17

Check your order status online by going to www.Staples.com and clicking on "Track Order".

STAPLES MAKE more HAPPEN
News & Previews

Need to return something? Visit www.staples.com/returns. For store returns, bring this pack slip.

PAYMENT METHOD: PP

TOTAL VALUE OF ORDER: 203.16

001

Thank You For Your Order! Staples, Inc.

THIS IS NOT AN INVOICE

STAPLES easytech

Pickup Customer Copy

Store #: 764 - Peru, IL 61354

2114905628

Date: 11/5/2016 1:54:10 PM

Store Information

Associate: Brandon H

Bin Location:

Customer Information

Last Name: eickmeier
First Name: julia
Email: jeickmeier1@hotmail.com
Address: 2830 4th street, Number 13
City: peru

Primary Phone: 815-876-7479
Cell Phone:
Work Phone:
Company Name:
State: IL **Zip Code:** 61354

Device Information

Type: Laptop
Manufacturer: Dell
Brand: Inspiron
Processor Speed: i3
Age of PC: new
Report on device condition:

Model #: 155559
Serial/Tag #: na
Operating System: Windows 10
RAM: 6gb
RAM Capacity:
Accessory count: 0

Secondary Device Information

Type: Laptop
Manufacturer: HP
Brand: Other
Report on device condition:
decent.

Model #: na
Serial/Tag #: na
Operating System: Windows 8

Service Details

SKU Description	SKU	Payment Status	Price
MATRIX Data Backup	147678	Paid	$69.99
2YR - Part 1 - Virus Shield Matrix	1541204	Paid	$57.00
2YR - Part 2 - Virus Shield Guarantee Matrix	1541205	Paid	$73.99
McAfee Internet Security - 2YR	235762	Paid	$29.00

Total Order: **$229.98**
Total Paid: **$229.98**
Amount Due: **$0.00***

* Applicable sales tax will be added at the register

Closing Notes

Data was transferred using: Manual Method
Source of Data Transfer: F:
Target of Data Transfer: C:
Size of Data Transfer: 84 GB
Recommendation: Recommend an (size i.e. 500GB) external hard drive and data backup or data transfer.
Thank you for using Staples EasyTech The EasyTech Virus Shield Installation Service has been completed.
The Virus Shield application was successfully installed.
Your activation code is PSSP2-SJZ5A-2EXG3-5PPY2-A2AJJ Please retain this information for future reference.
Your Virus Shield account has been activated, your login information is:
Username: jeickmeier1@hotmail.com
Password: Eickmeier7479
Recommendation: Recommend an (size i.e. 500GB) external hard drive and data backup or data transfer.
Thank you for using Staples EasyTech

Staples Tech Services Terms and Conditions

MANUFACTURERS WARRANTY
If your repair is covered by the original manufacturer's warranty or other warranties (other than Staples Tech Services warranty), it is your responsibility to obtain warranty service through the manufacturer for any original equipment that was part of the initial product purchase or through the other warranty service provider.

LIMITED SERVICE WARRANTY
Staples warrants that the Staples Tech Services (the "Services") it provides shall be free of defects in workmanship for a period of 30 days from the date of original invoice. To obtain a warranty service repair, bring your computer, phone, tablet or other device (hereinafter "equipment") to your local Staples Tech Services Center. If, after such warranty service repair is performed, you believe that the services have not been performed as warranted herein, your sole remedy will be repair of the equipment or refund of your service fee at Staples' option.

EXCLUSIONS TO LIMITED SERVICE WARRANTY
We will not refund your Services fee or re-service your equipment if, in Staples' opinion: a) equipment has been damaged after being serviced; b) issues were not present when the equipment was originally repaired; or c) issues were caused by problems with a third party service such as internet service providers, DSL, or cable companies.

SHARING OF INFORMATION WITH THIRD PARTIES
Staples may utilize selected third parties to perform some of the Services. In such cases, Staples may need to share access to as well as payment information as reasonably necessary to complete such work. By releasing your equipment to us, you consent to such third parties accessing your information.

END USER LICENSES
You understand and agree that if any software installation is required, Staples may act on your behalf and accept the terms of the end user license agreement.

BACK UP YOUR DATA BEFORE LEAVING YOUR EQUIPMENT
By signing this form and using the Services, you understand and agree that prior to any service performed on your equipment, including any diagnostic service, **it is your responsibility to make sure that your equipment and the data stored on your equipment has been completely backed up.** You understand and agree that Staples is not responsible for loss of data, or information that is on your equipment (including, but not limited to, any documents, spreadsheets, pictures, videos, music, emails, messages, contacts, calendars, applications, files, or any other form of information).

PRICING
Repair pricing advertised does not cover issues arising from misuse, abuse, or neglect (for example, liquid spillage) of the equipment. If our centralized repair facility diagnoses the equipment to be damaged via one of these reasons, they will provide a price quote for the repair. Please note, a non-refundable fee of $90.00 is assessed for our diagnostic services. This charge applies even if the customer elects not to have any services performed by Staples after the diagnostic services have been rendered. In some cases, you may be required to provide the original media with the software for your equipment in order to have it reinstalled in connection with work done under this work order.

FAILURE TO PICK UP YOUR EQUIPMENT
Staples is not responsible for customer's equipment or other property left or not picked up at Staples within 30 days after we send you a notification your equipment is ready for pickup. Notification will be by telephone, email or mail at the address we have on file for you. It is your responsibility to ensure Staples has an accurate address, email address and phone number for you. **If you do not pick up your equipment at that time, or arrange for a pick up time that is reasonable, Staples will dispose of your abandoned equipment 30 days after we sent you the notification.** Staples will not preserve any data which was stored on your abandoned equipment. Staples is not responsible for any data that is lost as a result of your abandonment of the equipment.

ILLEGAL MATERIALS STORED ON EQUIPMENT
Please note that should any suspicious or potentially illegal materials or images on your equipment be discovered during the repair, we are obligated to inform appropriate law enforcement authorities and will cooperate with their requirements, which could include transfer of your equipment to such authorities.

NEXT DAY SERVICE GUARANTEE
Staples offers a Next Day* Service Guarantee for the Services. If equipment is brought into Staples prior to noon local time on any given day, we guarantee the equipment will be ready by 5 pm the next day, or your repair will be free. *Excludes services where replacement parts are required, off-premises services, unbootable computer and system wipes and restores. Does not apply when stores are closed due to power failures or other unusual events. In the event Staples determines after you leave the equipment for the Services the repair is excluded, we will contact you to let you know.

Associate: Check applicable box here:
☐ In ON or BEFORE noon, ready by 5PM tomorrow or it's FREE
☐ In AFTER noon, ready by 5PM the day AFTER tomorrow or it's FREE
☐ Not eligible (an excluded repair)

WAIVER OF LIABILITY
IN NO EVENT WILL STAPLES BE LIABLE FOR DAMAGES, **LOST DATA**, LOST REVENUES, LOST WAGES, LOST SAVINGS, OR ANY OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING FROM PURCHASE, ASSEMBLY, REPAIR, OR INABILITY TO USE ANY PRODUCT OR RETRIEVE ANY DATA AS A RESULT OF SERVICES PERFORMED. IN NO EVENT SHALL STAPLES' TOTAL LIABILITY TO YOU FOR ALL DAMAGES, LOSSES, AND CAUSES OF ACTION RESULTING FROM OR ARISING IN CONNECTION WITH THE SERVICES, WHETHER IN CONTRACT, TORT (INCLUDING, BUT NOT LIMITED TO, CLAIMS OF NEGLIGENCE) OR OTHERWISE, EXCEED THE GREATER OF (A) $100.00 OR (B) AN AMOUNT EQUAL TO THE FEES YOU HAVE BEEN CHARGED FOR THE SERVICES.

I HAVE READ THE DETAILS OF THIS WORK ORDER (FRONT AND BACK) AND AUTHORIZE THE WORK LISTED ABOVE. THIS AGREEMENT SUPERSEDES ANY PRIOR DISCUSSIONS OR REPRESENTATIONS RELATING TO THE SUBJECT MATTER OF THIS AGREEMENT. ANY ADDITIONAL WORK MUST BE AUTHORIZED BY PHONE OR IN PERSON.

Customer's Signature: _____ **Date:** _____

STAPLES easytech

Intake Customer Copy

Store #: 764 - Peru, IL 61354

2114905628

Date: 11/5/2016 1:54:10 PM

Store Information

Associate: Brandon H

Bin Location:

Customer Information

Last Name: eickmeier
First Name: julia
Email: jeickmeier1@hotmail.com
Address: 2330 4th street, Number 13
City: peru

Primary Phone: 815-876-7479
Cell Phone:
Work Phone:
Company Name:
State: IL **Zip Code:** 61354

Device Information

Type: Laptop
Manufacturer: Dell
Brand: Inspiron
Processor Speed: i3
Age of PC: new
Report on device condition:

Model #: 155559
Serial/Tag #: na
Operating System: Windows 10
RAM: 6gb
RAM Capacity:
Accessory count: 0

Secondary Device Information

Type: Laptop
Manufacturer: HP
Brand: Other
Report on device condition:
decent.

Model #: na
Serial/Tag #: na
Operating System: Windows 8

Service Details

SKU Description	SKU	Payment Status	Price
MATRIX Data Backup	147678	Unpaid	$69.99
2YR - Part 1 - Virus Shield Matrix	1541204	Unpaid	$57.00
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McAfee Internet Security - 2YR	235762	Unpaid	$29.00

Total Order: **$229.98**
Total Paid: **$0.00**
Amount Due: **$229.98***

* Applicable sales tax will be added at the register

Device and Service Questions

Question: Are there any additional PC issues or needs?
Answer: no
Question: Have you reviewed the data loss policy with the customer?
Answer: Yes

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PRICING
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☐ Not eligible (an excluded repair)

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Customer's Signature: _____ **Date:** _____